

April — June 18

Average time spent with customers — **41 minutes**

Average age of customers — **40**

UCINFO (01/04 — 25/05)

Total — **2,891**

As of **30/04/2018**

Council Tenants — **183**

UC Housing COLC as of 30/04/2018

101 arrears increased total of **£41,327.13** from date of claim

79 arrears decreased by **£24,095.55** from date of claim

3 not in arrears or in credit

123 ADS

PBS

No answer — **18**

25 ADS/PBS

Contact info needed — **7**

54 PBS

No help wanted — **1**

UC DHPs (01/04/2018)

On-going DHP — **7**

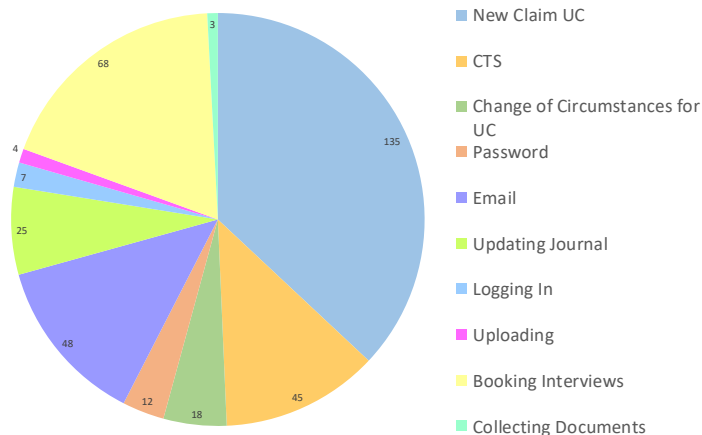
One-off DHP — **1**

Total increase **£40,255.21** from dates of claim

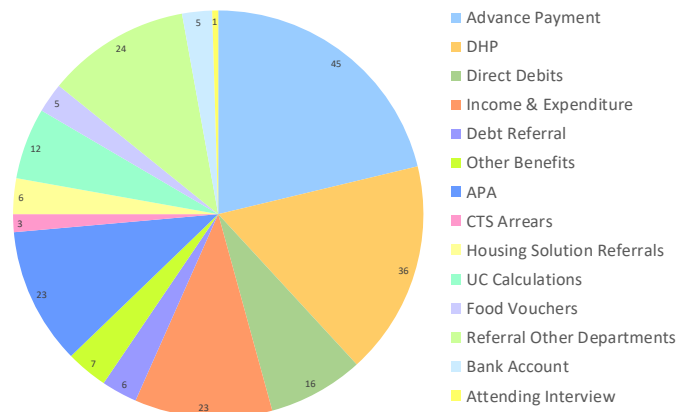
Total arrears at point of claim was **£44,328.02**

Total arrears as of **30/04/2018** is **£84,583.23**

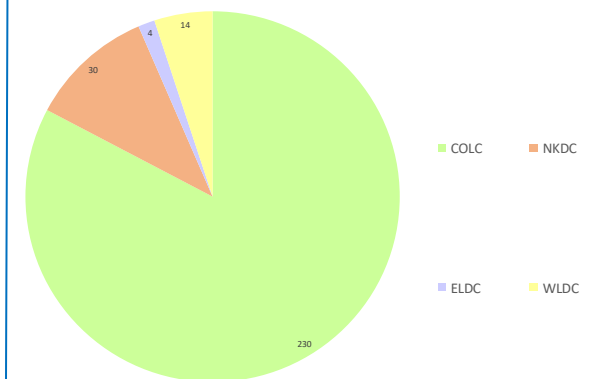
ADS



PBS



Customers by LA



Key dates:

- Temporary Accommodation — **11 April**
- 2 Week HB Run On — **11 April**
- Newark — **09 May**
- Skegness — **13 June**
- Spalding — **11 July**
- Louth, Gainsborough and Boston — **12 September**
- Sleaford — **14 November**
- 3 or more Children Under UC — **January 19**

COLC

As of **03/05/2018**:

HB working age —
5,818

HB pensioners —
1,913

CTS working age &
pensioners — **8,810**

UC Customers CTS
— **264**

NKDC

As of **03/05/2018**:

HB working age —
2,623

HB pensioners —
1,847

CTS working age &
pensioners — **5,833**

UC Customers CTS
— **52**

COLC UC Stats 12/04/2018

National — **815,365**

COLC — **1,254**

NKDC — **464**

COLC UC Stats 12/04/2018

Employment — **480**

Not in employment
— **774**

COLC UC Stats 12/04/2018

Age

16-19 — **86**

20-24 — **345**

25-29 — **192**

30-34 — **159**

35-39 — **112**

40-44 — **92**

45-49 — **84**

50-54 — **82**

55-59 — **78**

60-65 — **22**

Over 65 — **0**

Unknown — **0**

COLC UC Stats by work condition 12/04/2018

Unknown or missing regime — **0**

Preparing for work — **9**

Planning for work — **11**

Working – no requirements — **202**

No work requirements — **83**

Working – with requirements — **162**

Searching for work — **783**